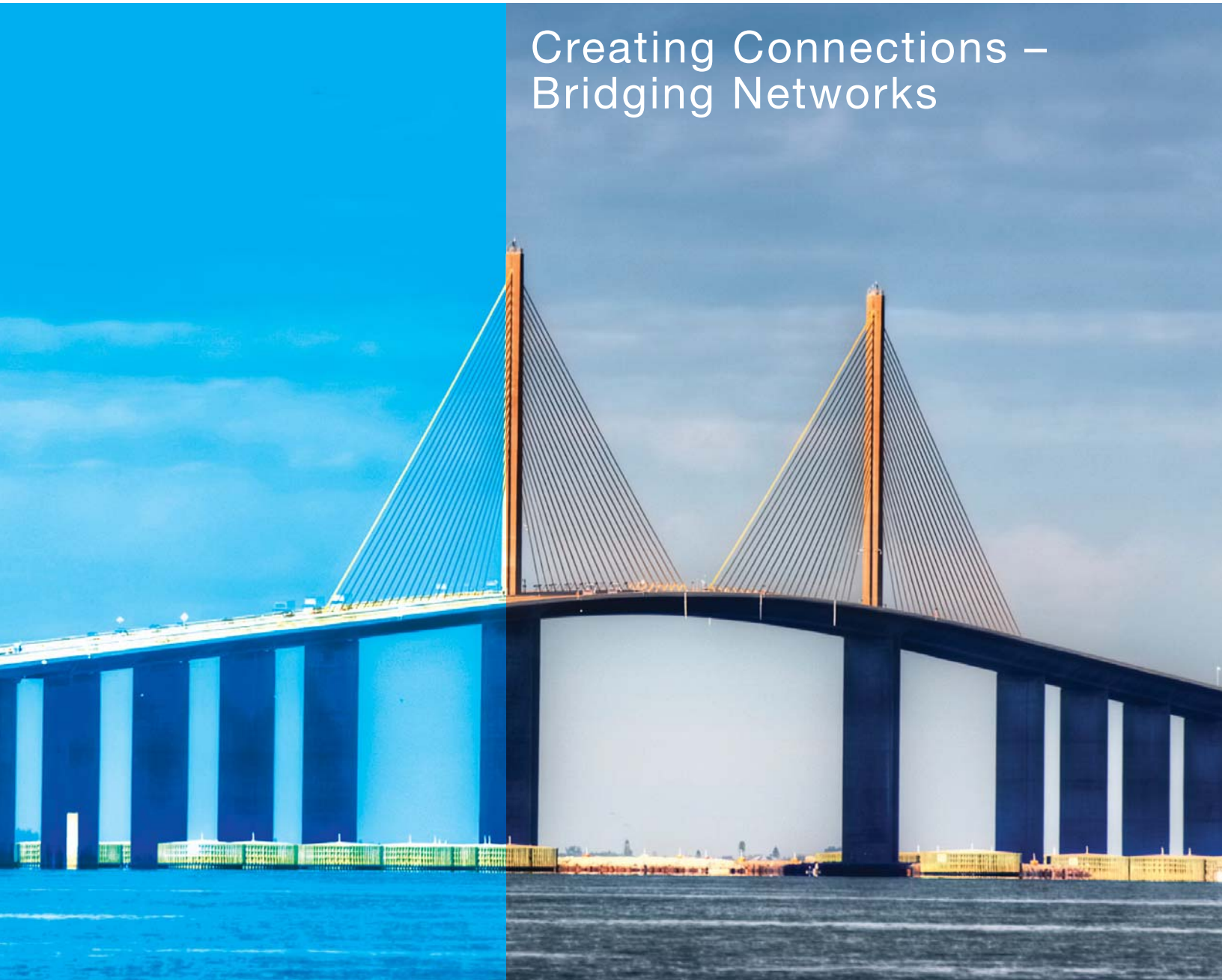


EUCG SPRING 2014

CONFERENCE & WORKSHOP

Creating Connections –
Bridging Networks



APRIL 13 – 16, 2014
WESTIN TAMPA HARBOUR ISLAND
TAMPA, FLORIDA

welcome



Dear EUCG Colleagues,

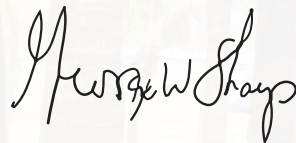
On behalf of the EUCG Board of Directors, we welcome you to the 2014 Spring Conference & Workshop at The Westin Tampa Harbour Island.

The Committee Chairs have worked very hard to assemble the finest presentations at this workshop. I want to again give a special thanks to the members of our Workshop Task Team for the integral role that they have played in putting together all aspects of this workshop. While we know you focus on your particular committee of interest, make sure to take a look at all of the committee schedules. You may find that there are things of interest for you or another member of your company.

We are thrilled to have an outstanding line up of keynote speakers for this workshop. To “kick-off” our workshop in the Opening Session Welcome Address, we are pleased to have Michael Lewis, Senior Vice President of Florida Delivery Operations of Duke Energy. Michael’s career began with Florida Power in 1986 where he held various engineering positions. Our Tuesday Keynote speaker is Jim Scarola, Executive Director of Nuclear Energy Institute. Jim also serves as co-chair of the industry’s Fukushima Response Steering Committee. He coordinates the industry response to Fukushima, ensuring that nuclear energy remains a safe and viable component of energy in the United States and around the world.

Our tradition of a fun and exciting Monday Evening Networking Event continues as we look forward to a beach-themed night of music, dancing, food, and fun at The Westin Tampa Harbour Island. It is sure to be a great time!

We are glad that you have joined us in Tampa! Remember to mark your calendar and join us September 21 - 24, 2014 at The Hilton Riverside in New Orleans, Louisiana for the 2014 Fall Conference & Workshop and April 12 - 15, 2015 at The Hilton Nashville Downtown in Nashville, Tennessee for the 2015 Spring Conference & Workshop.



George W. Sharp
EUCG President

keynote speakers



MICHAEL LEWIS

Senior Vice President of Florida Delivery Operations
Duke Energy

Michael Lewis has served as senior vice president with Duke Energy, formerly Progress Energy since July 2012. After the merger of Progress Energy and Duke Energy, Michael Lewis remains in the role of senior

vice president, Florida Delivery Operations.

Lewis's career began with Florida Power in 1986 where he held various engineering positions.

He received his bachelor's degree in electrical engineering from the University of Florida and earned his master's degree in business administration from Nova Southeastern University. He currently serves on the Board of Directors of Pinellas Education Foundation, The United Way of Tampa Bay and University of Florida Engineering Leadership Institute Advisory Board.



JIM SCAROLA

Executive Director
Nuclear Energy Institute

Jim Scarola is executive director at the Nuclear Energy Institute and serves as co-chair of the industry's Fukushima Response Steering Committee. In this role, Mr. Scarola coordinates the industry response to Fukushima, ensuring that nuclear

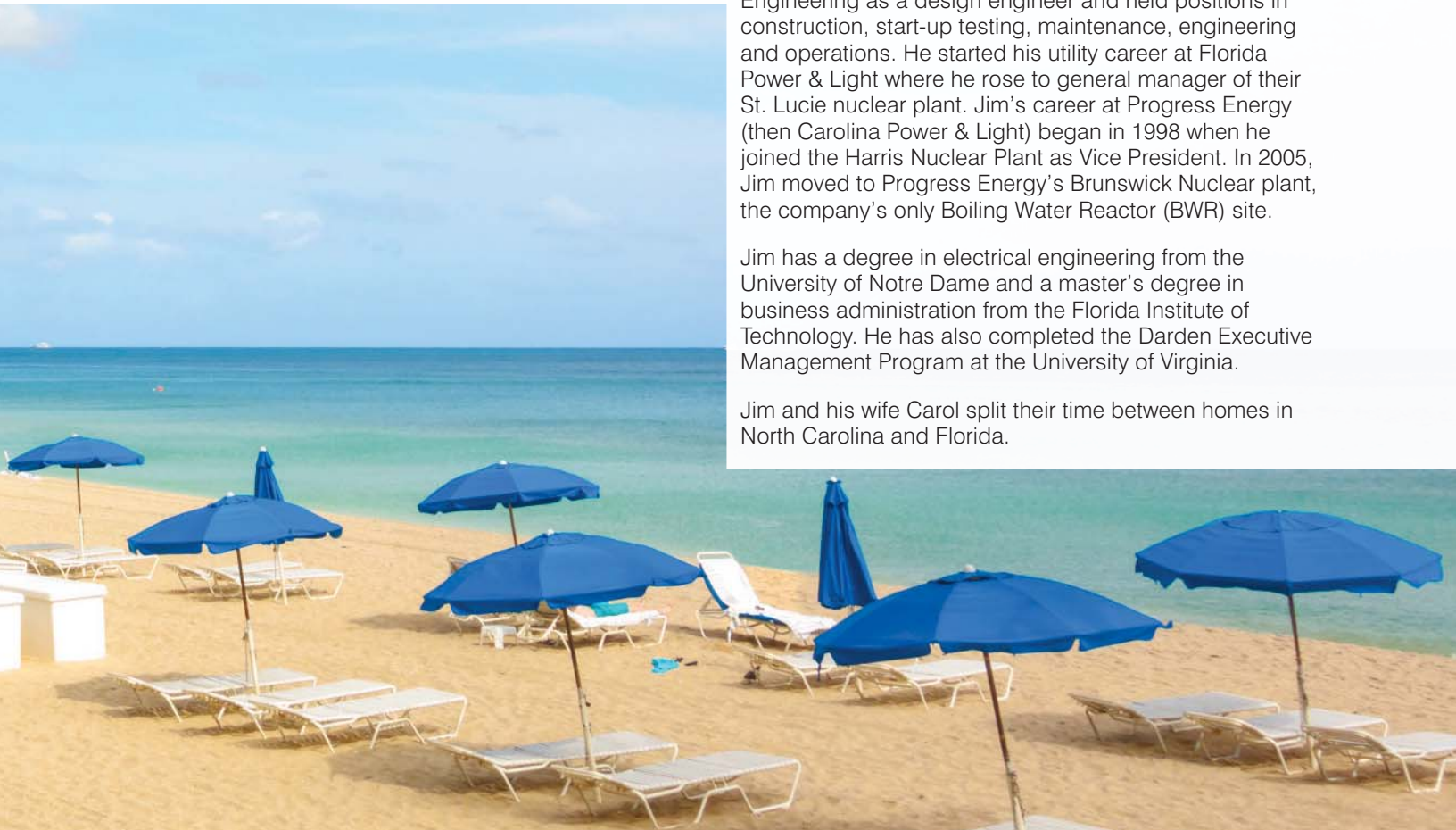
energy remains a safe and viable component of energy in the United States and around the world.

Jim has a long and distinguished career dedicated to nuclear safety and operational excellence. The industry sought his leadership in the Fukushima response role in 2012. Prior to accepting this Fukushima leadership role, Jim was Senior Vice President and Chief Nuclear Officer at Progress Energy from 2008 up through Duke-Progress merger in mid-2012. He retired from Duke Energy in December 2013.

Jim began his nuclear career in 1978 at Combustion Engineering as a design engineer and held positions in construction, start-up testing, maintenance, engineering and operations. He started his utility career at Florida Power & Light where he rose to general manager of their St. Lucie nuclear plant. Jim's career at Progress Energy (then Carolina Power & Light) began in 1998 when he joined the Harris Nuclear Plant as Vice President. In 2005, Jim moved to Progress Energy's Brunswick Nuclear plant, the company's only Boiling Water Reactor (BWR) site.

Jim has a degree in electrical engineering from the University of Notre Dame and a master's degree in business administration from the Florida Institute of Technology. He has also completed the Darden Executive Management Program at the University of Virginia.

Jim and his wife Carol split their time between homes in North Carolina and Florida.



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AGENDA AT A GLANCE



SUNDAY, APRIL 13

TIME SLOT		
8:00 AM – 1:00 PM	Board of Directors Meeting	Garrisons
5:00 PM – 8:00 PM	Registration & Hospitality	Terrace
5:30 PM – 6:00 PM	New Delegate Orientation	Garrisons

MONDAY, APRIL 14

TIME SLOT	FOSSIL Augustus Steele	HYDRO Ballroom II	NUCLEAR Joseph B. Lancaster	T&D Garrisons	INFO. TECH John Jackson	
7:00 AM – 8:00 AM	Breakfast					Terrace
8:00 AM – 9:00 AM	Opening Session Welcome Address: <i>Michael Lewis, Senior Vice President of Florida Delivery Operations, Duke Energy</i>					Ballroom I
9:15 AM – 10:00 AM	FP1 Chairman's Remarks / Fossil Keynote	HC1 Introductions and Business Updates	NC1 Introductions & Nuclear Committee Business Update	TD1 T&D Welcome, Update, and Business Meeting	IT1 IT General Business Meeting	
10:00 AM – 10:15 AM	Break					Ballroom Foyer
10:15 AM – 11:00 AM	FP2 Implementing & Using Vending Machines	HC1 Introductions and Business Updates, Cont.	NC2 EUCG Nuclear Committee (NC) Management Structure	TD2 HR Survey Results	IT2 Cyber Security	
11:00 AM – 12:00 PM	FP3 Fossil Productivity Database: Identifying Best Performers	HC2 Oak Ridge National Laboratory Collaboration Program	NC3 Open Forum: Member Issues — Questions & Answers	TD3 Construction Trends and Cost Escalation TD4 Best Practices Presentation		
12:00 PM – 1:00 PM	Lunch					Terrace

MONDAY, APRIL 14 (CONTINUED)

TIME SLOT	FOSSIL Augustus Steele	HYDRO Ballroom II	NUCLEAR Joseph B. Lancaster	T&D Garrisons	INFO. TECH John Jackson
1:00 PM – 2:45 PM	FP4 Plant/Group Metrics and Scorecards	HC3 Peer Review Audit Program	NC4 Best Practice — Nuclear Excellence Model	TD5 Safety and Reliability Results	IT3 Service Desk Survey Follow-up
		HC4 Data Submission Schedule			
2:45 PM – 3:15 PM	Break				Ballroom Foyer
3:15 PM – 5:00 PM	FP5 Capital Expenditures – Organization, Process, Metrics	HC5 Roll-out of New Data Catalog	NC6 Breakout - Members Discuss/ Resolve Issues Raised in NC3	TD7 Data Visualization	IT5 Information Management Transformation
		HC6 Roundtable on Data Definitions		TD8 Monday Recap	
6:00 PM – 9:00 PM	EUCG “Beach Bash” Networking Reception & Dinner Event				Patio & Terrace



TUESDAY, APRIL 15

TIME SLOT	FOSSIL Augustus Steele	HYDRO Ballroom II	NUCLEAR Joseph B. Lancaster	T&D Garrisons	INFO. TECH John Jackson
7:00 AM – 8:00 AM	Breakfast <i>Terrace</i>				
8:00 AM – 9:00 AM	General Session: <i>Jim Scarola, Executive Director, Nuclear Energy Institute</i> <i>Ballroom I</i>				
9:15 AM – 10:00 AM	FP6 Outage Case Study	HC7 Best Practices/Lessons Learned — Equipment Failures	NC8 Enterprise Risk Management	TD9 PSE&G Scorecard Methodology	IT6 Technology Approval Process
10:00 AM – 10:15 AM	Break <i>Ballroom Foyer</i>				
10:15 AM – 12:00 PM	FP7 Outage Planning Strategies	HC8 Database Administration	NC9 Cost vs. Performance	TD10 Transmission Study Roundtable	IT7 Disaster Recovery — Survey Results
		HC9 Safety and Staffing Surveys	NC10 NEI 2014 Wall St — State of Industry Briefing		TD11 Member Success Story
12:00 PM – 1:00 PM	Lunch <i>Terrace</i>				



TUESDAY, APRIL 15 (CONTINUED)

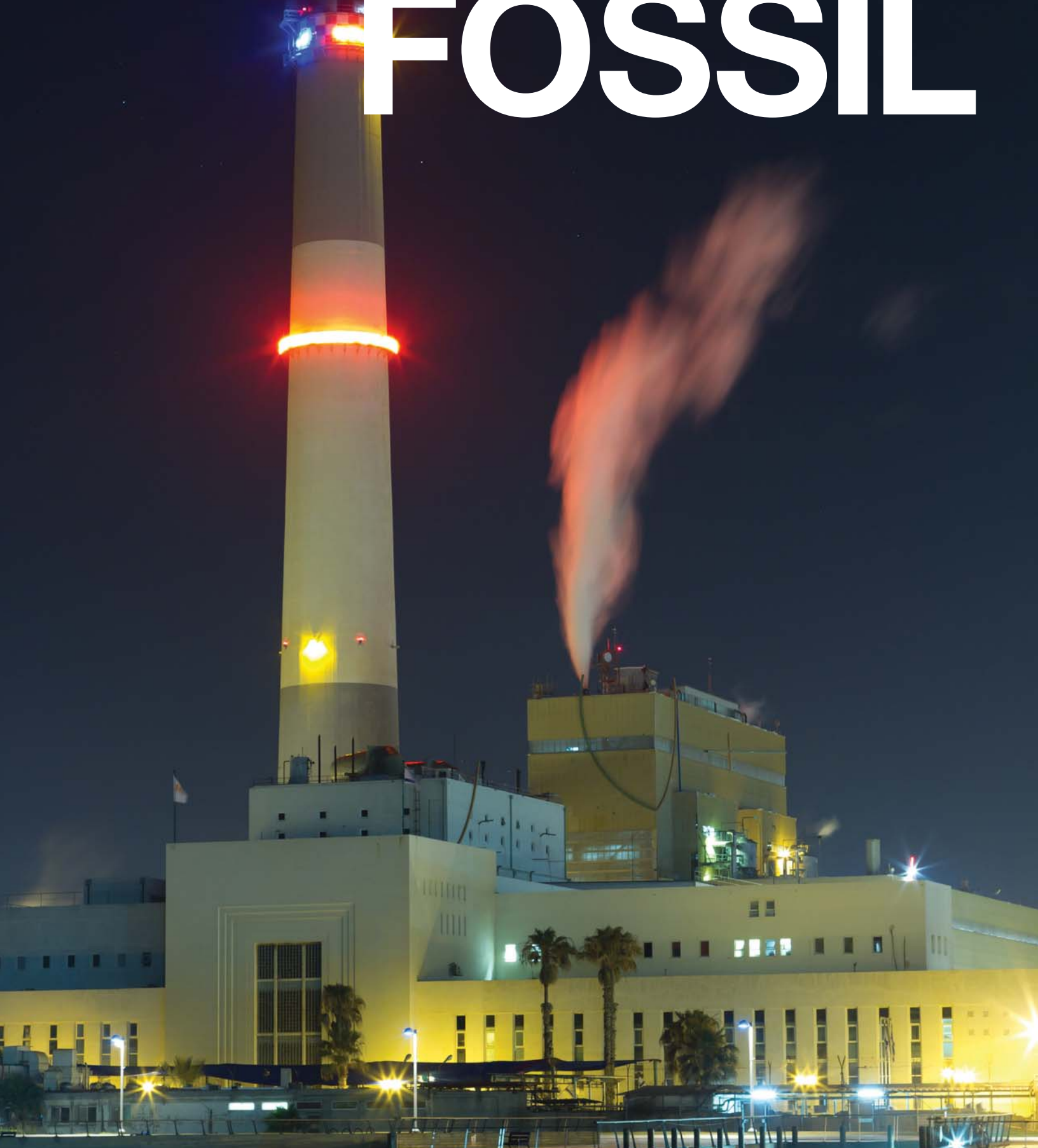
TIME SLOT	FOSSIL Augustus Steele	HYDRO Ballroom II	NUCLEAR Joseph B. Lancaster	T&D Garrisons	INFO. TECH John Jackson
1:00 PM – 2:45 PM	FP8 Adding Operational Flexibility for Coal and CC/CT Plants	HC10 Benchmarking the Benchmarkers — Reporting	NC11 EUCG Product Enhancements	TD12 Process Improvement Methodologies Roundtable	IT9 Changes to the ITC Benchmark Model
		HC10 Benchmarking the Benchmarkers — Analyses	NC12 Standard Outages — What is Good Performance?	TD13 Member Success Story	
				TD14 PMO Roundtable at Duke Energy	
2:45 PM – 3:15 PM	Break				Ballroom Foyer
3:15 PM – 4:30 PM	FP9 Operations Staffing Survey	HC11 Best Practices/Lessons Learned — Outage Planning and Scheduling	NC13 Fall 2013 Task Team Reports - Business Planning Metrics - Decommissioning Framework	TD15 Member Success Story	IT10 Update on Expanding ITC Membership
				TD16 Tuesday Recap	IT11 Wrap-up & Adjourn (Actions Items, Fall Agenda, Communications, Marketing)
4:30 PM – 5:00 PM	FP10 Fall 2014 Fossil Agenda Development	HC12 Strategic Planning Session	NC14 Breakout Session — Industry Issues		
5:30 PM – 9:00 PM				T&D Networking Event	IT12 IT Team Event

WEDNESDAY, APRIL 16

TIME SLOT	FOSSIL Augustus Steele	HYDRO Ballroom II	NUCLEAR Joseph B. Lancaster	T&D Garrisons	INFO. TECH John Jackson
7:00 AM – 8:00 AM	Breakfast <i>Terrace</i>				
8:00 AM – 9:45 AM	FP11 Operator Training Programs	HC13 Best Practices/Lessons Learned — Crane Failures	NC15 Breakout Teams — Issue Refinement & Charter Development	TD17 Exelon Organizational Update	
		HC14 Value-weighted Availability — Panel Discussion		TD18 Distribution Cost Study Roundtable	
9:45 AM – 10:15 AM	Break/Check-out <i>Ballroom Foyer</i>				
10:15 AM – 11:00 AM	FP12 Plant Safety Programs	HC15 Roundtable	NC16 Presentation of Charter Outline	TD19 Wednesday Recap	
11:00 AM – 12:00 PM		HC16 Agenda Planning for Fall 2014		NC17 Wrap-up, Roundtable	
12:00 PM – 1:00 PM	Box Lunch <i>Terrace</i>				
1:00 PM – 4:30 PM	Adjourn	Adjourn	NC18 Nuclear Leadership Team Meeting	Adjourn	
		HC17 Committee Leadership Team Meeting		Agenda Committee Meeting	



FOSSIL



MONDAY, APRIL 14

7:00 am – 8:00 am **Breakfast** *Terrace*

8:00 am – 9:00 am **Opening Session Welcome Address:** *Ballroom I*
Michael Lewis, Senior Vice President of Florida Delivery Operations, Duke Energy

9:15am – 10:00am **FP1** *Augustus Steele*
Chairman's Remarks / Fossil Keynote
Ed Taylor, Ohio Valley Electric Corporation
John Huggins, Southern Company

Following opening remarks from Fossil Productivity Committee Chairman Ed Taylor, John Huggins will make the keynote presentation to kick off the Fossil track at the EUCG 2014 Spring Conference.

John Huggins was elected vice president of generation development of Mississippi Power in June 2013. John is responsible for the development and construction of that company's Kemper County energy facility and other generation projects. Since 2010, he has served as general manager for start-up, engineering, and construction services for the Kemper County facility. In this role he was responsible for all start-up and commissioning activities, including development of start-up, turnover, and initial operating procedures for both the combined cycle facility and the gasification plant.

John earned his bachelor of mechanical engineering degree from the University of Alabama. He joined Southern Company in 1972. During his career he has held a number of leadership roles at Mississippi Power, Alabama Power, and Southern Company, including serving as general manager of clean air compliance, construction services, and environmental program strategic planning.

John and his wife have one child. His hobbies include, golf, fishing, hunting, and working in the yard.

10:00am – 10:15am **Break** *Ballroom Foyer*

10:15am – 11:00am **FP2** *Augustus Steele*
Implementing & Using Vending Machines
Amy Hopkins, Lower Colorado River Authority

Amy Hopkins will discuss the use of vending machines at the Lower Colorado River Authority (LCRA). LCRA uses vending machines at its power plants as a Lean solution to manage high-use consumables, materials, tools, and monitoring devices. Reductions in labor, costs, travel time, and on-hand inventory have been achieved. During her presentation, Amy will discuss implementation strategy, capabilities, and benefits, and provide some tips to ensure success.

MONDAY, APRIL 14 (CONTINUED)

11:00am – 12:00pm	FP3 Fossil Productivity Database: Identifying Best Performers <i>Evelyn Grant, Lower Colorado River Authority</i> <i>Remaining speakers TBA</i>	<i>Augustus Steele</i>
<p>The Fossil Productivity Benchmarking Subcommittee used data from its database to identify top-performing fossil steam plants for 2008 through 2012. Database Subcommittee Chair Evelyn Grant will review the methodology used to identify these plants and present awards recognizing their achievements. Following Evelyn's presentation, a representative from one of the high-performing plants in the database will describe the processes and practices that helped the plant achieve success.</p>		
12:00pm – 1:00pm	Lunch	<i>Terrace</i>
1:00pm – 2:45pm	FP4 Plant / Group Metrics and Scorecards <i>Chris Anilonis, PSEG</i> <i>Don Barnett, CPS Energy</i> <i>Leeth DePriest, Southern Company</i> <i>Tom Price, NV Energy</i>	<i>Augustus Steele</i>
<p>Many utilities use scorecards to gauge the performance of their power plants, using metrics that align with and roll up to higher levels in the company. During this session, panelists from FPC member utilities will talk about the metrics their companies derive the most benefit from, how they collect the data that support these metrics, and how the results are translated into quality, actionable feedback. The session will be conducted as a moderated "conversation" between the panel and the audience, giving conference delegates the chance to ask questions and to talk about the metrics and scorecards in use at their own plants.</p>		
2:45pm – 3:15pm	Break	<i>Ballroom Foyer</i>
3:15pm – 4:45pm	FP5 Capital Expenditures – Organization, Process, Metrics <i>Stephanie Maggard, Pacific Gas & Electric</i> <i>Tom Price, NV Energy</i> <i>Dave Thomas, DTE Energy</i>	<i>Augustus Steele</i>
<p>Uncertain environmental regulation, aging plant infrastructure, and tight credit markets drive the need for rigorous capital project justification and approval processes at today's utilities. What project approval processes do FPC member utilities use to reduce volatility in capital portfolio/project cost forecasts, scope additions, and schedule in-service milestones? What requirements do project management teams have to meet with regard to risk management, change management, and executive level reporting? During this session, panelists will address industry and company best practices that ensure that the correct projects are selected and the selected projects are executed correctly.</p> <p>The session will be conducted as a moderated "conversation" between the panel and the audience, giving conference delegates the chance to ask questions and to talk about the safety programs and practices in place at their own companies.</p>		
6:00pm – 9:00pm	EUCG "Beach Bash" Networking Reception & Dinner Event	<i>Patio & Terrace</i>

TUESDAY, APRIL 15

7:00 am – 8:00 am	Breakfast	<i>Terrace</i>
8:00am – 9:00am	General Session: <i>Jim Scarola, Executive Director, Nuclear Energy Institute</i>	<i>Ballroom I</i>
<p>Jim has a long and distinguished career dedicated to nuclear safety and operational excellence. The industry sought his leadership in the Fukushima response role in 2012. Prior to accepting this Fukushima leadership role, Jim was Senior Vice President and Chief Nuclear Officer at Progress Energy from 2008 up the through Duke-Progress merger in mid-2012. He retired from Duke Energy in December 2013.</p>		
9:15am – 10:00am	FP6 Outage Case Study <i>Trish Villa, CPS Energy</i>	<i>Augustus Steele</i>
<p>During this session, Trish Villa will present a “cradle to grave” analysis of a recent unit outage conducted by CPS Energy.</p>		
10:00am – 10:15am	Break	<i>Ballroom Foyer</i>
10:15am – 12:00pm	FP7 Outage Planning Strategies <i>Darlington Ahuble & Stephen Owusu, Volta River Authority</i> <i>Keith Morrison, Omaha Public Power District</i> <i>Steven Shepherd, Lower Colorado River Authority</i> <i>Trish Villa, CPS Energy</i>	<i>Augustus Steele</i>
<p>During this session, panelists from FPC member utilities will discuss the outage planning strategies being used by their companies’ plants. Some of the issues that panelists plan to address include the outage planning organization; determining outage scope and duration; factoring safety into the outage planning process; and outage planning metrics.</p> <p>The session will be conducted as a moderated “conversation” between the panel and the audience, giving conference delegates the chance to ask questions and to talk about the safety programs and practices in place at their own companies.</p>		

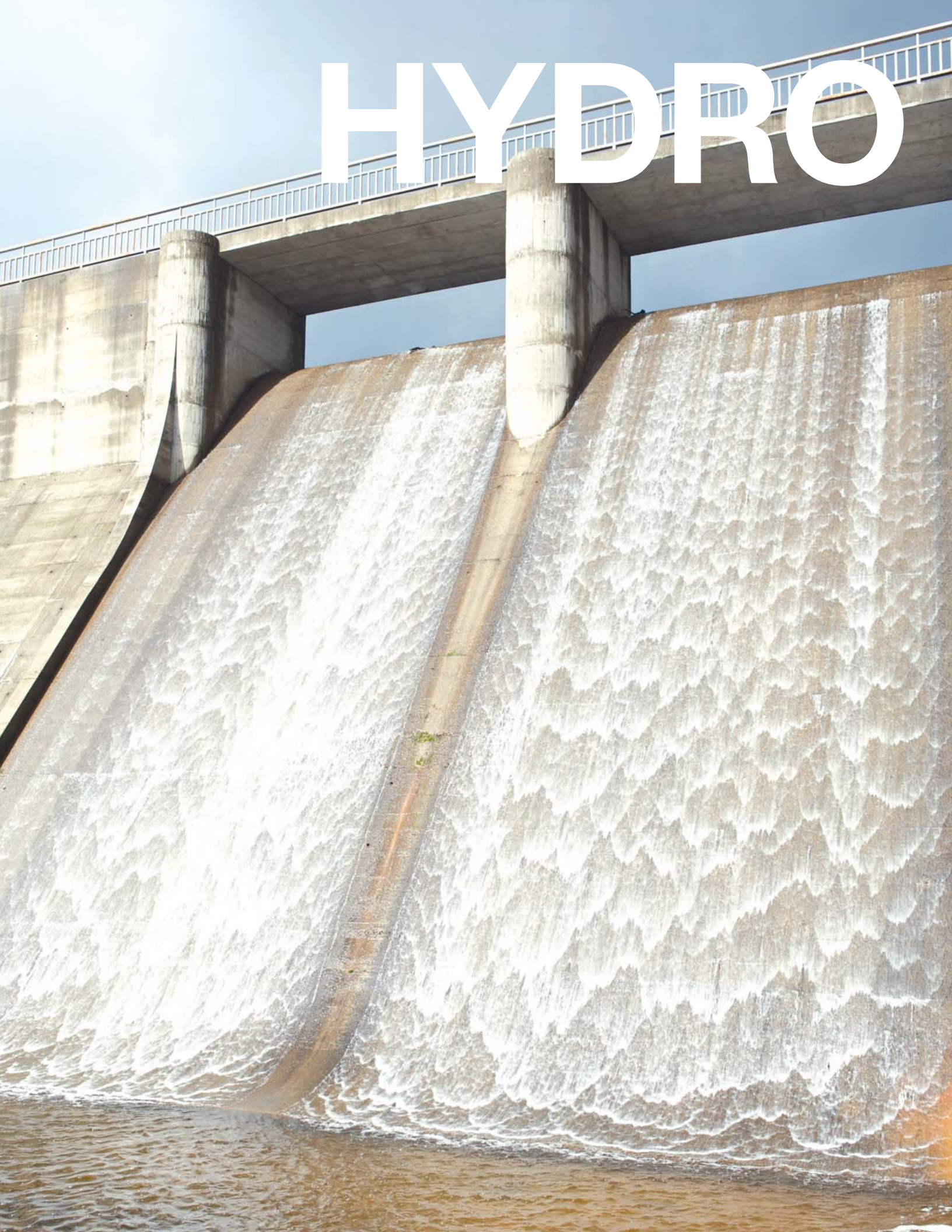
TUESDAY, APRIL 15 (CONTINUED)

12:00pm – 1:00pm	Lunch	<i>Terrace</i>
1:00pm – 2:45pm	FP8 Adding Operational Flexibility for Coal and CC/CT Plants <i>Benjamin Andrew Campbell, Tennessee Valley Authority</i> <i>John Dau, DTE Energy</i> <i>Steve Royall, Pacific Gas & Electric</i>	<i>Augustus Steele</i>
<p>Today's changing energy market has increased the focus on a generator's ability to provide operational flexibility. The ability to start quickly and to provide quick ramping capability as well as spinning reserve is quickly becoming a valuable commodity in today's market. Panelists will discuss key changes and improvement ideas for fossil-fired plants – including conventional steam electric generating units, combined cycle plants, and combustion turbine installations – that can increase operational flexibility and the potential value that these changes can offer.</p> <p>The session will be conducted as a moderated “conversation” between the panel and the audience, giving conference delegates the chance to ask questions and to talk about the safety programs and practices in place at their own companies.</p>		
2:45pm – 3:15pm	Break	<i>Ballroom Foyer</i>
3:15pm – 4:15pm	FP9 Operations Staffing Survey <i>Ed Taylor, Ohio Valley Electric Corporation</i>	<i>Augustus Steele</i>
<p>Ed Taylor will review the results of a survey designed to take an in-depth look at operations staffing and how staff are used during the day-to-day operations of FPC member utilities' power plants and to help members learn how plant operations staffing has evolved in response to recent changes in the utility industry. The survey was originally conducted in the spring of 2004 and updated in the spring of 2007. The original survey was expanded to include combined cycle and combustion turbine installations as well as conventional steam plants.</p>		
4:15pm – 5:00pm	FP10 Fall 2014 Fossil Agenda Development <i>Tom Price, NV Energy</i>	<i>Augustus Steele</i>
<p>Tom Price, the FPC Vice Chairman and Agenda Coordinator, will facilitate a session devoted to planning the committee's agenda for the EUCG 2014 Fall Conference, which is scheduled for September 21 – 24 in New Orleans. During the planning process, members will vote on presentations to be made and identify surveys to update.</p>		

WEDNESDAY, APRIL 16

7:00am – 8:00am	Breakfast	<i>Terrace</i>
8:00am – 9:45am	FP11 Operator Training Programs <i>Richard Barry, Salt River Project John Dau, DTE Energy Jeff Peoples, Southern Company Steve Royall, Pacific Gas & Electric</i>	<i>Augustus Steele</i>
<p>During this session, panelists from FPC member utilities will discuss the operator training programs in place at their companies' plants. Panelists will address such topics as:</p> <ul style="list-style-type: none">• The key components of their operator training programs• Tools and resources used to develop operator training programs• The use of outside vendors in the implementation of these programs• Qualification and re-qualification processes• Addressing the challenges of keeping operating staff qualified <p>The session will be conducted as a moderated "conversation" between the panel and the audience, giving conference delegates the chance to ask questions and to talk about the safety programs and practices in place at their own companies.</p>		
9:45am – 10:15am	Break/Check-Out	<i>Ballroom Foyer</i>
10:15am – 11:30am	FP12 Plant Safety Programs <i>Don Barnett, CPS Energy Tom Price, NV Energy Steve Royall, Pacific Gas & Electric</i>	<i>Augustus Steele</i>
<p>During this session, panelists from FPC member utilities will discuss the safety programs in place at their companies' plants. Panelists will address such topics as:</p> <ul style="list-style-type: none">• The key elements in their plant safety programs• The effect of plant culture in safety performance• The sources of information that their companies use to drive their safety programs• The metrics used to monitor and understand plant safety improvements• Safety program changes, including the challenges of implementing those changes <p>The session will be conducted as a moderated "conversation" between the panel and the audience, giving conference delegates the chance to ask questions and to talk about the safety programs and practices in place at their own companies.</p>		
11:30am – 12:00pm	FP13 FPC Business Meeting / Fall 2014 Agenda Review <i>Ed Taylor, Ohio Valley Electric Corporation Tom Price, NV Energy</i>	<i>Augustus Steele</i>
<p>Ed Taylor, FPC Chairman, will conduct a short business meeting to provide updates on recent EUCG board meetings and to present FPC membership and budget status reports.</p> <p>Following the business meeting, Tom Price, the FPC Vice Chairman and Agenda Coordinator, will review the results of the previous afternoon's planning session, present a preliminary FPC agenda for the EUCG 2014 Fall Conference, and begin the process of identifying speakers and panelists.</p>		
12:00pm – 1:00pm	Adjourn/Box Lunch	<i>Terrace</i>

HYDRO



MONDAY, APRIL 14

7:00 am – 8:00 am	Breakfast	<i>Terrace</i>
8:00am – 9:00am	Opening Session Welcome Address: <i>Michael Lewis, Senior Vice President of Florida Delivery Operations, Duke Energy</i>	<i>Ballroom I</i>
9:15am – 11:00am	HC1 Introductions and Business Updates <i>Chris Utracki, Ontario Power Generation, Chair Hydro Productivity Committee</i>	<i>Ballroom II</i>
<p>This session will give each attendee an opportunity to introduce (or re-introduce) themselves and provide an overview of their organization for the benefit of our new committee members. This also provides an opportunity for attendees to discuss any major initiatives or organizational changes at their companies.</p> <p>Please be prepared to participate in the roundtable and represent your utility.</p>		
10:00am – 10:15am	Break	<i>Ballroom Foyer</i>
11:00am – 12:00pm	HC2 Oak Ridge National Laboratory Collaboration Program <i>Chris Utracki, Ontario Power Generation, Chair Hydro Committee</i> <i>Brennan Smith, Oak Ridge National Laboratory</i>	<i>Ballroom II</i>
<p>During this session a few collaborative work proposals will be presented for discussion and prioritization. The proposals will involve leveraging the HPC database by applying analytical methods and utilization of external data (e.g. Hydrology) to better understand cost drivers. In addition, a draft outline of an Annual Cost and Performance Report will be presented for the Committee's review.</p> <p>The session is intended to scope out work that will provide value-added information for the industry and to Committee member utilities.</p> <p>Please be prepared to provide input from your own utility and critically assess the materials provided.</p>		
12:00pm – 1:00pm	Lunch	<i>Terrace</i>
1:00pm – 2:00pm	HC3 Peer Review Audit Program <i>Matt Dau, Bonneville Power Administration</i>	<i>Ballroom II</i>
<p>During this session Matt will provide an update on the development and implementation plan for a peer review of each company's data to ensure that the data is robust and is consistent among utilities. This will ensure the quality of the database and the analyses that are performed using the data. This is a follow-up on a specific recommendation that from the 2013 committee meetings. Please be prepared to discuss any questions or concerns you have about the program.</p>		

MONDAY, APRIL 14 (CONTINUED)

2:00pm – 2:45pm	HC4 Data Submission Schedule <i>John Schuknecht, Pacific Gas and Electric Company</i>	<i>Ballroom II</i>
<p>During this session John will review the data submission schedule for 2014 and present the revised 2014 data template to ensure that members know what is expected in this year's data cycle.</p>		
2:45pm – 3:15pm	Break	<i>Ballroom Foyer</i>
3:15pm – 4:15pm	HC5 Roll-out of New Data Catalog <i>David Sanna, U.S. Army Corps of Engineers, Vice Chair HPC Data Management</i>	<i>Ballroom II</i>
<p>This session is a follow-on to the preceding data submission session. David will present the new data catalog and review the new data definitions and requirements.</p>		
4:15pm – 5:00pm	HC6 Roundtable on Data Definitions <i>David Sanna, U.S. Army Corps of Engineers, Vice Chair HPC Data Management</i> <i>John Schuknecht, Pacific Gas and Electric Company</i>	<i>Ballroom II</i>
<p>This session will bring together the preceding two sessions. This is an opportunity for members to ask questions and comment on the data definitions and identify any issues. This is also an opportunity to calibrate the understanding of the data definitions across utilities. Please be prepared to participate in this discussion.</p>		
6:00pm – 9:00pm	EUCG “Beach Bash” Networking Reception & Dinner Event	<i>Patio & Terrace</i>

TUESDAY, APRIL 15

7:00 am – 8:00 am	Breakfast	<i>Terrace</i>
8:00am – 9:00am	General Session <i>Jim Scarola, Executive Director, Nuclear Energy Institute</i>	<i>Ballroom I</i>

Jim has a long and distinguished career dedicated to nuclear safety and operational excellence. The industry sought his leadership in the Fukushima response role in 2012. Prior to accepting this Fukushima leadership role, Jim was Senior Vice President and Chief Nuclear Officer at Progress Energy from 2008 up through Duke-Progress merger in mid-2012. He retired from Duke Energy in December 2013.

TUESDAY, APRIL 15 (CONTINUED)

9:15am – 10:00am	HC7 Best Practices/Lessons Learned – Equipment Failures <i>Jason Redmond, Alabama Power</i>	<i>Ballroom II</i>
<p>During this session Jason will present examples of some of the maintenance/equipment failure issues that Alabama Power has encountered. These will include: 1) turbine failure caused by stress corrosion cracks in turbine retaining rings, 2) successive failures to speed increaser gear box for horizontal generating unit, and 3) harmonic vibration of generator core during core loop testing. These issues are conditions experienced by Alabama Power and are being shared with industry to inform and to forewarn, should others encounter similar conditions.</p>		
10:00am – 10:15am	Break	<i>Ballroom Foyer</i>
10:15am – 11:00am	HC8 Database Administration <i>Jeremy Bivona, HPC Database Administrator</i>	<i>Ballroom II</i>
<p>During this session Jeremy will discuss enhancements to the database and be available to answer questions about the database operation and functionality. Please be prepared to discuss any questions or challenges you have with using the HPC database.</p>		
11:00am – 12:00pm	HC9 Safety and Staffing Surveys <i>Adam Moore, Lower Colorado River Authority</i> <i>Jim Miller, Signal Energy Consultants, LLC.</i>	<i>Ballroom II</i>
<p>During this session Adam will provide an overview of the preliminary results from the safety survey that the hydro committee is doing jointly with NHA. Jim will provide an overview of the upcoming joint HPC/NHA staffing survey, including updates to the survey and roll-out schedule.</p>		
12:00pm – 1:00pm	Lunch	<i>Terrace</i>
1:00pm – 2:00pm	HC10 Benchmarking the Benchmarkers – Reporting <i>Stephanie Maggard, Pacific Gas and Electric Company, Vice Chair HPC Strategy and Programs</i>	<i>Ballroom II</i>
<p>During this benchmarking session Stephanie will facilitate a roundtable in which committee members will share their internal cost and performance reporting packages with the group. See how reports are structured and which metrics are measured. Hear how EUCG data is used in the internal reporting process. Redacted copies of reports will be presented to promote sharing of best practices in performance reporting. Specific companies will present their reports. Be prepared to ask questions and provide feedback.</p>		

TUESDAY, APRIL 15 (CONTINUED)

2:00pm – 2:45pm

HC10

Benchmarking the Benchmarkers – Analyses

David Sanna, U.S. Army Corps of Engineers, Vice Chair HPC Data Management

Ballroom II

During this benchmarking session David will facilitate a roundtable in which committee members will share how they are using EUCG data to analyze performance. Learn what new analyses committee members are performing using the database. Specific companies will present their analyses. Be prepared to ask questions, provide feedback, and discuss analyses that your company is already doing or considering.

2:45pm – 3:15pm

Break

Ballroom Foyer

3:15pm – 4:15pm

HC11

**Best Practice/Lessons Learned –
Outage Planning and Scheduling**

Rob Stone, New Brunswick Power

Ballroom II

During this session Rob will present the results of a Black Belt Lean Six Sigma Project that NB Power performed to evaluate their outage planning and scheduling process. Proper outage planning and scheduling will ensure outages are performed on time, on budget, and limit scope creep. By following a systematic process, maintenance staff can ensure that all work is identified, planned, scheduled, and executed. The full outage process developed during the black belt project will be shared with the group.

4:15pm – 5:00pm

HC12

Strategic Planning Session

Stephanie Maggard, Pacific Gas and Electric Company, Vice Chair HPC Strategy and Programs

Ballroom II

During this session Stephanie will facilitate a discussion on strategic planning. The strategies that were developed at the Spring 2013 conference will be reviewed and updated as necessary. Please come prepared to participate in the discussion. We will also discuss emerging issues that the committee members believe that EUCG should be addressing.

WEDNESDAY, APRIL 16

7:00 am – 8:00 am

Breakfast

Terrace

8:00am – 8:45am

HC13

Best Practices/Lessons Learned – Crane Failure

Matt Allen, Tennessee Valley Authority

Ballroom II

During this session Matt will present the lessons learned from the catastrophic failure of a newly-installed crane shortly after installation. Please be prepared to discuss similar issues that have occurred at your facilities.

WEDNESDAY, APRIL 16 (CONTINUED)

8:45am – 9:45am

HC14

Ballroom II

Value-weighted Availability – Panel Discussion

*Gordon Ashby, Bonneville Power Authority
Jonathan Bourne, Statkraft Energi AS*

Availability of our hydro generating assets is important, but is it more important, and more valuable, during certain periods based on market conditions. Gordon and Jonathan will share with the committee what BPA and Statkraft are doing to evaluate, measure, and report value-weighted availability. Please be prepared to discuss and ask questions and/or share what your company is doing to measure the value-weighted availability of your units.

9:45am – 10:15am

Break/Check-Out

Ballroom Foyer

10:15am – 11:00pm

HC15

Ballroom II

Roundtable

*Chris Utracki, Ontario Power Generation, Chair Hydro
Productivity Committee*

This will be an open forum session where attendees can raise any issue or topic for discussion by the committee. Please come prepared with questions you have that relate to performance metrics, benchmarking, operations and maintenance activities, project planning and execution, organizational/staffing, or any other topic that you would like some input on from other hydro utility companies.

11:00pm – 12:00pm

HC16

Ballroom II

Agenda Planning for Fall 2014

*Stephanie Maggard, Pacific Gas and Electric Company, Vice
Chair HPC Strategy and Programs*

We will develop the initial agenda for the Fall 2014 HPC meeting. Topics will be identified throughout the meeting, and from the strategic planning and roundtable sessions in particular. Please come prepared to suggest topics that you would like discussed or where you have something to share with the rest of the committee. One standing agenda item for the Fall meeting will be the results of the 2014 data analysis and report outs by the “Best Performers”.

12:00pm – 1:00pm

Adjourn/Box Lunch

Terrace

1:00pm – 4:00pm

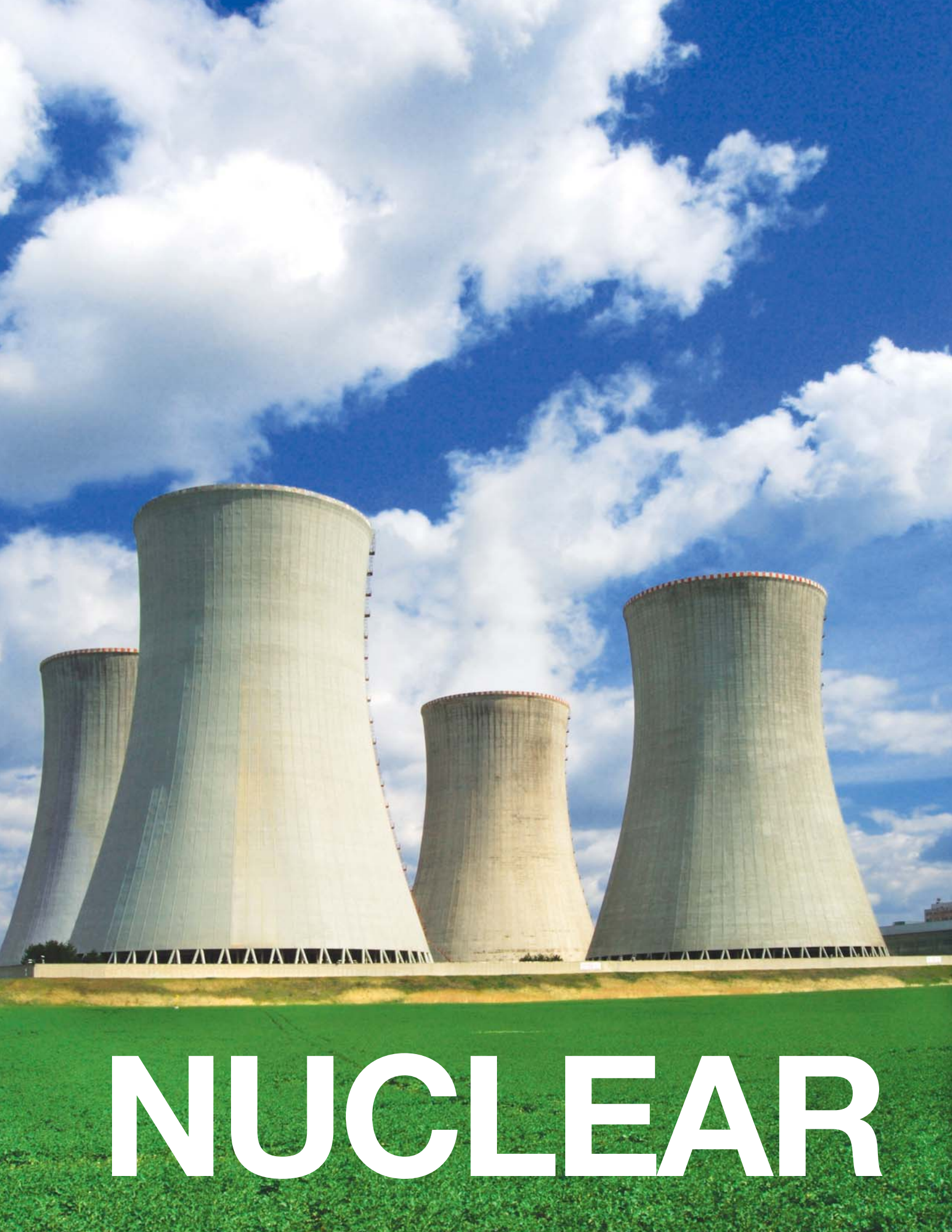
HC17

Ballroom II

Committee Leadership Team Meeting

*Chris Utracki, Ontario Power Generation, Chair Hydro
Productivity Committee
Stephanie Maggard, Pacific Gas and Electric Company, Vice
Chair HPC Strategy and Programs
David Sanna, U.S. Army Corps of Engineers, Vice Chair HPC
Data Management*

The HPC leadership team will meet to review the outcome/feedback from the Spring Session and discuss preliminary plans for the fall meeting. Any committee member is welcome to stay and participate in the discussion.



NUCLEAR

MONDAY, APRIL 14

7:00 am – 8:00 am	Breakfast	<i>Terrace</i>
8:00 am – 9:00 am	Opening Session Welcome Address: <i>Michael Lewis, Senior Vice President of Florida Delivery Operations, Duke Energy</i>	<i>Ballroom I</i>
9:15 am – 10:00 am	NC1 Introductions & Nuclear Committee Business Update <i>David Ward, Duke Energy, Chair, Nuclear Committee</i>	<i>Joseph B. Lancaster</i>
	<p>David Ward will open Spring 2014 Nuclear Forum by addressing two key objectives: attendee introductions and committee business issues. The first is to facilitate attendee introductions to foster networking of attendees during the Workshop. The second part will be to highlight the key elements of the 2014 Nuclear Forum Strategic Plan and its benefits to the Nuclear Forum membership. <i>(This second part will flow over to NC2)</i></p>	
10:00 am – 10:15 am	Break	<i>Ballroom Foyer</i>
10:15 am – 11:00 am	NC2 EUCG Nuclear Committee (NC) Management Structure <i>David Ward, Duke Energy, Chair, Nuclear Committee</i>	<i>Joseph B. Lancaster</i>
	<p>David Ward will present the new EUCG NC Management Structure. They will present the structure, the rationale behind it and how it will work to the benefit of the membership, the industry and branding of the EUCG NC.</p>	
11:00 am – 12:00 pm	NC3 Open Forum: Member Issues – Questions & Answers <i>David Ward, Duke Energy, Chair, Nuclear Committee</i>	<i>Joseph B. Lancaster</i>
	<p>This session further promotes interaction between members and facilitates networking. David Ward will facilitate this session to allow members to raise 'specific' questions with the purpose of obtaining quick feedback from the other members in attendance. Also included in this session will be the questions/ issues provided by members in response to the communication sent prior to the workshop. These would be polling type questions enquiring about specific practices or tools deployed by other member companies. Note: <i>Workshop attendees will meet during session NC6 to discuss and address/resolve the issues raised during this session with their counterparts.</i></p>	

MONDAY, APRIL 14 (CONTINUED)

12:00 pm – 1:00 pm	Lunch	<i>Terrace</i>
1:00 pm – 2:00 pm	NC4 Best Practice – Nuclear Excellence Model <i>Mitchell Goldstein & Matt Dryden, NextEra Energy</i>	<i>Joseph B. Lancaster</i>
<p>NextEra Energy has been awarded the Top Industry Performer award in the <i>Management Processes and Support Services</i> category for the third year in a row. This was for successfully implementing an efficient process for extended power uprate across its fleet. The backbone of much of this improvement in performance culture is the implementation of the Nuclear Excellence Model. Mr. Mitchell Goldstein and Mr. Matt Dryden of NextEra will provide an overview of this model and indicate how it has helped NextEra greatly improve its operational performance. The EUCG NC will also formally recognize NextEra with the presentation of the DeMella Award. The EUCG Nuclear member company recipient of this award has been deemed to have demonstrated a high standard of innovation and dedication to improving the value delivered by its business/management processes.</p>		
2:00 pm – 2:55 pm	NC5 <ul style="list-style-type: none">• Impact of Regulation on Utility Operations <i>David Bradish, Nuclear Energy Institute (NEI)</i>• Nuclear Sr Management Insights <i>Jim Scarola, Executive Director of NEI and Co-Chair of Industry Fukushima Response</i>	<i>Joseph B. Lancaster</i>
<p>The nuclear industry has been subject to many new regulations over the past decade. Among them include NRC security requirements, fitness for duty mandates, and Fukushima orders. Over the past year, NEI, INPO and the NRC have been working to understand the cumulative effects of regulation in order to better prioritize regulations and reduce its costs and burden. David Bradish will provide a description of these efforts as well as an update on its status.</p> <p>Following this presentation – Jim Scarola will provide the Forum with his perspective as to where he sees the EUCG Nuclear Forum focusing its efforts to further improve plant performance and the overall reputation of the Nuclear Industry.</p>		
2:45 pm – 3:15 pm	Break	<i>Ballroom Foyer</i>
3:15 pm – 4:15 pm	NC6 Breakout – Members Discuss/Resolve Issues Raised in NC3 <i>Vince Gonsalves, Nuclear Committee Coordinator</i>	<i>Joseph B. Lancaster</i>
<p>This session will allow members the opportunity to meet one-one or in groups to address the problems/issues raised at the NC3 session. A summary of the issues will be made available to members to facilitate the process.</p>		
6:00 pm – 9:00 pm	EUCG “Beach Bash” Networking Reception & Dinner Event	<i>Patio & Terrace</i>

TUESDAY, APRIL 15

7:00 am – 8:00 am	Breakfast	<i>Terrace</i>
8:00 am – 9:00 am	NC7 General Session: <i>Jim Scarola, Executive Director, Nuclear Energy Institute</i>	<i>Ballroom I</i>
<p>Jim has a long and distinguished career dedicated to nuclear safety and operational excellence. The industry sought his leadership in the Fukushima response role in 2012. Prior to accepting this Fukushima leadership role, Jim was Senior Vice President and Chief Nuclear Officer at Progress Energy from 2008 up the through Duke-Progress merger in mid-2012. He retired from Duke Energy in December 2013.</p>		
9:15 am – 10:00 am	NC8 Enterprise Risk Management <i>Panel: Glenn Inouye, Ontario Power Generation Rip Coker, Southern Company Bob Rupe, Tennessee Valley Authority</i>	<i>Joseph B. Lancaster</i>
<p>This panel lead by OPG will provide a perspective from a cross-section of EUCG member companies, on the implementation of Enterprise Risk Management in their management processes and the impact it has on the short and long term decision making in their respective companies.</p>		
10:00 am – 10:15 am	Break	<i>Ballroom Foyer</i>
10:15 am – 11:00 am	NC9 Cost vs. Performance <i>Jim Szivos, Constellation Energy (CENG)</i>	<i>Joseph B. Lancaster</i>
<p>This is an overview of a pilot collaborative effort between the EUCG-NC and the Equipment Reliability Working Group (ERWG) on how to leverage data and metrics from each organization to further improve the analytics of Cost vs. Performance. This is a subject area that has been viewed by EUCG and ERWG membership as having significant merit in advancing the analysis of operational performance and decision-making.</p>		
11:00 am – 12:00 pm	NC10 NEI 2014 Wall St – State of the Industry Briefing <i>David Bradish, Nuclear Energy Institute (NEI)</i>	<i>Joseph B. Lancaster</i>
<p>David will present the Nuclear Energy Institute's 2014 briefing on nuclear power to the Wall Street financial analysts. This annual briefing provides an overview of the nuclear energy sector's policy priorities, its 2013 safety and operating performance, the status of new nuclear energy facility construction, and opportunities and challenges in the global nuclear energy market.</p>		

TUESDAY, APRIL 15 (CONTINUED)

12:00 pm – 1:00 pm	Lunch	<i>Terrace</i>
1:00 pm – 2:00 pm	NC11 EUCG Product Enhancements <i>Chris Messer, EUCG Database Manager</i>	<i>Joseph B. Lancaster</i>
	<p>Chris Messer will present the status of the following database related improvements:</p> <ul style="list-style-type: none">• The 'Annual EUCG Nuclear Benchmark Report' project.• Survey and NIID Training changes• 2014 Data Review feedback• Updated EUCG Nuclear Committee Web site interfaces	
2:00 pm – 2:45 pm	NC12 Standard Outages – What is Good Performance? <i>Rip Coker, Southern Company</i> <i>Phil Young, Exelon</i>	<i>Joseph B. Lancaster</i>
	<p>This session will provide a perspective on how to determine the performance criteria of a standard nuclear outage. Standard outage statistics from the NIID database will be presented from a variety of technologies (BWR, PWR) and plant types (fleet, single unit, vintages) and the panel will engage the Forum in a discussion as to how outage targets can be set at the their plants.</p>	
2:45 pm – 3:15 pm	Break	<i>Ballroom Foyer</i>
3:15 pm – 4:15 pm	NC13 Fall 2013 Task Team Reports: <ul style="list-style-type: none">• Business Planning Metrics – <i>Cedric Salibi, Ontario Power Generation, Lead</i>• Decommissioning Framework – <i>Glenn Inouye, Ontario Power Generation, Lead</i>	<i>Joseph B. Lancaster</i>
	<p>This session will see the Lead of these two Task Teams present their final recommendations:</p> <p>Business Planning Metrics: The group outlined and defined key components of the business planning process for the Fall 2013 Workshop. A task team of three member companies was subsequently formed to develop metrics that can help assess the health of the planning process to improve its efficiency and effectiveness. This presentation captures the team's findings and recommendations.</p> <p>Decommissioning Framework: A proposal was presented at the Fall 2013 Workshop on the need for such a framework. This presentation will provide a recommendation on how this framework can be operationalized and sustained by the EUCG.</p>	
4:15 pm – 5:00 pm	NC14 Breakout Session – Industry Issues <i>Vince Gonsalves, Nuclear Committee Coordinator</i>	<i>Joseph B. Lancaster</i>
	<p>This session has been reserved for breakout teams that will scope out issues raised during the sessions occurring over Monday and Tuesday (e.g.: NC5, NC8, NC9, NC12).</p>	

WEDNESDAY, APRIL 16

7:00 am – 8:00 am	Breakfast	<i>Terrace</i>
8:00 am – 9:45 am	NC15 Breakout Teams – Issue Refinement & Charter Development	<i>Joseph B. Lancaster</i>
Each Breakout Team uses the problem statements to work towards developing a Task Team Charter and identify how they see the issue being resolved. The issues, the expected Product and the benefit statement must be clearly stated.		
9:45 am – 10:15 am	Break/Check-Out	<i>Ballroom Foyer</i>
10:15 am – 11:00 am	NC16 Presentation of Charter Outline <i>Breakout team leaders</i>	<i>Joseph B. Lancaster</i>
The Breakout Team Leads table the Charter and the Forum provides comments and assessment of the draft Charters. The Charters are left with the Nuclear Leadership Team to progress into Task Teams (resources, timelines etc.) – which will take form <i>after the Workshop</i> .		
11:00 am – 12:00 pm	NC17 Wrap-up, Roundtable <i>Rip Coker, Southern Company, Vice Chair Nuclear</i>	<i>Joseph B. Lancaster</i>
Rip Coker will wrap-up the workshop and canvas member feedback on the workshop content and facilities.		
12:00 pm – 1:00 pm	Adjourn/Box Lunch	<i>Terrace</i>
12:45 pm – 4:30 pm	NC18 Nuclear Leadership Team Meeting	<i>Joseph B. Lancaster</i>
Nuclear Leadership Team (members only)		



TRANSMISSION & DISTRIBUTION

MONDAY, APRIL 14

7:00 am – 8:00 am	Breakfast	<i>Terrace</i>
8:00am – 9:00am	Opening Session Welcome Address: <i>Michael Lewis, Senior Vice President of Florida Delivery Operations, Duke Energy</i>	<i>Ballroom I</i>
9:15am – 10:15am	TD1 T&D Welcome, Update, and Business Meeting <i>Jesse Medlock, Oncor Electric Delivery, T&D Forum Chairperson</i> <i>Joe Martucci, Public Service Electric & Gas (PSE&G), T&D Forum Vice-Chairperson</i>	<i>Garrisons</i>
<p>Jesse and Joe will facilitate this session, which will incorporate the following:</p> <ul style="list-style-type: none">• Welcome new members and member introduction — promote interaction and networking during the Workshop.• Board of Director's update — communicate information on any new products/ services and major policy changes.• General business meeting — discuss recent changes in the T&D benchmarking arena; seminar agenda overview.• Member company overview — brief overview of member companies, for the benefit of both new and existing members.		
10:00am – 10:15am	Break	<i>Ballroom Foyer</i>
10:15am – 11:00am	TD2 HR Survey Results <i>Duke Energy</i>	<i>Garrisons</i>
<p>Duke Energy will provide an update on efforts to include staffing and some high-level organizational structure details in EUCG's annual survey process. Duke will present any data collected to date and then will lead a discussion to help drive consensus around the amount of detail desired while developing an understanding of additional survey response burden and any company confidentially concerns. At the conclusion of this discussion, members will determine if annual staffing survey data and high-level organizational structure detail is valuable and desired. And if so, the level of detail that will be requested. Duke believes that having some understanding of staffing and organization structure could potentially significantly enhance the understanding and usefulness of benchmarking data.</p>		
11:00am – 11:30am	TD3 Construction Trends and Cost Escalation <i>George Sharp, American Electric Power (AEP)</i>	<i>Garrisons</i>

George will continue to expand upon his series of presentations focusing on the macroeconomic and industry/regulatory drivers that impact T&D project cost over the short, medium, and long term.

MONDAY, APRIL 14 (CONTINUED)

11:30am – 12:00pm	TD4 Best Practices Presentation <i>Graham Eason, Manitoba Hydro</i>	<i>Garrisons</i>
	Graham will share a best practices success story from Manitoba Hydro.	
12:00pm – 1:00pm	Lunch	<i>Terrace</i>
1:00pm – 2:00pm	TD5 Safety and Reliability Results <i>Jesse Medlock, Oncor Electric Delivery, T&D Forum</i> <i>Chairperson</i>	<i>Garrisons</i>
	Facilitated presentation of T&D Safety and Reliability Survey results. Discussion will include:	
	<ul style="list-style-type: none">• System Profiles• Safety Profiles• T&D System Reliability• Large City/Urban Area Reliability	
2:00pm – 2:45pm	TD6 Process Improvement Coordination Across Reporting Companies <i>Kevin A. Swiat, Exelon Utilities</i>	<i>Garrisons</i>
	Kevin will discuss Exelon Utilities' method for ensuring best practices are identified, replicated, and sustained across three utilities (BGE, ComEd and PECO) and share lessons learned from the rollout and coordination process.	
2:45pm – 3:15pm	Break	<i>Ballroom Foyer</i>
3:15pm – 4:15pm	TD7 Data Visualization <i>Joe Martucci, Public Service Electric & Gas (PSE&G), T&D</i> <i>Forum Vice-Chairperson</i> <i>Gloria Salazar, Oncor Electric Delivery</i>	<i>Garrisons</i>
	Joe and Gloria will demonstrate visualization examples utilizing the Tableau tool. Joe will provide examples of internal reporting uses. Participants are encouraged to bring laptops preloaded with the Tableau reader program and follow along as Gloria demonstrates how EUCG data can be viewed displayed utilizing the tool. Participants are encouraged to come prepared with questions.	
4:15pm – 4:45pm	TD8 Monday Recap	<i>Garrisons</i>
	Facilitated discussion to gather feedback from members on the day's presentations	
6:00pm – 9:00pm	EUCG "Beach Bash" Networking Reception & Dinner Event	<i>Patio & Terrace</i>

TUESDAY, APRIL 15

7:00 am – 8:00 am	Breakfast	<i>Terrace</i>
8:00am – 9:00am	General Session <i>Jim Scarola, Executive Director, Nuclear Energy Institute</i>	<i>Ballroom I</i>
<p>Jim has a long and distinguished career dedicated to nuclear safety and operational excellence. The industry sought his leadership in the Fukushima response role in 2012. Prior to accepting this Fukushima leadership role, Jim was Senior Vice President and Chief Nuclear Officer at Progress Energy from 2008 up the through Duke-Progress merger in mid-2012. He retired from Duke Energy in December 2013.</p>		
9:15am – 10:00am	TD9 PSE&G Scorecard Methodology <i>Joe Martucci, Public Service Electric & Gas (PSE&G), T&D Forum Vice-Chairperson</i>	<i>Garrisons</i>
<p>Joe will provide background information on the methodology behind PSE&G's Scorecard. Committee members are encouraged to come prepared for an open dialogue with Joe and also to share their company's current thoughts around scorecard methodology for a provocative, best practices discussion.</p>		
10:00am – 10:15am	Break	<i>Ballroom Foyer</i>
10:30am – 11:30am	TD10 Transmission Study Roundtable <i>Jesse Medlock, Oncor Electric Delivery, T&D Forum Chairperson</i>	<i>Garrisons</i>
<p>Jesse will facilitate a roundtable discussion addressing the following topics as they relate to the EUCG Transmission Study:</p> <ul style="list-style-type: none">• Member Survey — present results from member survey related to suggested improvements/changes/additions to the study and data collection process• Cost normalization — best way to handle normalization of costs for comparison purposes• Event days — demonstrate issues encountered with varied exclusion practices• “Large city” consistency — determine best way to handle interpretive issues with “large city” definition; go with city of, metro of, both? Review Duke submission as an example.• Data due dates — establish submission due dates; discuss pros/cons of data validation calls		
11:30am – 12:00pm	TD11 Member Success Story	<i>Garrisons</i>
<p>Process improvement and benchmarking best practices/success stories will be shared by member companies.</p>		

TUESDAY, APRIL 15 (CONTINUED)

12:00pm – 1:00pm	Lunch	<i>Terrace</i>
1:00pm – 1:30pm	TD12 Process Improvement Methodologies Roundtable <i>Wanda Wilkerson, Oncor Electric Delivery</i>	<i>Garrisons</i>
	Wanda will facilitate as committee members discuss the various process improvement methodologies they are employing in their respective companies, how they have adapted them to their specific needs, and their measures of success. Further discussion will center on Lean and Six Sigma process and their applicability in our industry and companies.	
1:30pm – 2:00pm	TD13 Member Success Story	<i>Garrisons</i>
	Process improvement and benchmarking best practices/success stories will be shared by member companies.	
2:00pm – 3:00pm	TD14 PMO Roundtable at Duke Energy <i>Duke Energy</i>	<i>Garrisons</i>
	Duke Energy will discuss their PMO organization including structure and current and expected future benefits. Participants are encouraged to come prepared to share their company's related strategy and examples.	
2:45pm – 3:15pm	Break	<i>Ballroom Foyer</i>
3:30pm – 4:00pm	TD15 Member Success Story	<i>Garrisons</i>
	Process improvement and benchmarking best practices/success stories will be shared by member companies.	
4:00pm – 4:30pm	TD16 Tuesday Recap	<i>Garrisons</i>
	Facilitated discussion to gather feedback from members on the day's presentations	
6:00pm – 9:00pm	T&D Networking Event – TBD	

WEDNESDAY, APRIL 16

7:00 am – 8:00 am	Breakfast	<i>Terrace</i>
8:00am – 9:00am	TD17 Exelon Organizational Update <i>Jeannine Beran, Baltimore Gas & Electric</i>	<i>Garrisons</i>
	<p>Jeannine will enlist the assistance of her Exelon partner companies, PECO and ComEd to demonstrate their organizational structure and share stories of successful partnering. The team will also discuss challenges and opportunities related to benchmarking and data analysis.</p>	
9:00am – 9:45am	TD18 Distribution Cost Study Roundtable <i>Jesse Medlock, Oncor Electric Delivery, T&D Forum Chairperson</i> <i>Joe Martucci, Public Service Electric & Gas (PSE&G), T&D Forum Vice-Chairperson</i>	<i>Garrisons</i>
	<p>Jesse and Joe will facilitate a roundtable discussion to gather committee input related to the following topics as they relate to the EUCG Distribution Cost Study:</p> <ul style="list-style-type: none">• Strengths and weaknesses of existing study• What might a future study look like• Discuss possibility of sending out a member survey to collect feedback on the current study and what a future study might include	
9:45am – 10:15am	Break/Check-Out	<i>Ballroom Foyer</i>
10:15am – 10:30am	TD19 Wednesday Recap	<i>Garrisons</i>
	<p>Facilitated discussion to gather feedback from members on the day's presentations</p>	
10:30am – 11:30am	TD20 Agenda Build for Fall 2014 Conference <i>Jesse Medlock, Oncor Electric Delivery, T&D Forum Chairperson</i>	<i>Garrisons</i>
	<p>Jesse will facilitate discussion around building the agenda for the fall 2014 conference.</p>	
11:30am – 12:00pm	Adjourn/Lunch	<i>Terrace</i>
12:00pm – 2:00pm	Agenda Committee Meeting	<i>Garrisons</i>

INFORMATION TECHNOLOGY



MONDAY, APRIL 14

7:00 am – 8:00 am	Breakfast	<i>Terrace</i>
8:00am – 9:00am	Opening Session Welcome Address: <i>Michael Lewis, Senior Vice President of Florida Delivery Operations, Duke Energy</i>	<i>Ballroom I</i>
9:15am – 10:00am	IT1 IT General Business Meeting <i>Jacque Fuller, Energy Northwest, Vice Chair, IT Committee</i>	<i>John Jackson</i>
	<p>This is an update on EUCG including all committees and current activities and status of projects.</p>	
10:00am – 10:15am	Break	<i>Ballroom Foyer</i>
10:15am – 12:00pm	IT2 Cyber Security <i>Jacque Fuller, Energy Northwest</i> <i>Darrel Barr, STP Nuclear Operating Co.</i>	<i>John Jackson</i>
	<p>Cyber security is perhaps the most compelling issue faced by the electric utility industry. Smart Grid and ever expanding network usage provides tremendous opportunities for cost savings and power usage statistics. But how can our critical industry utilize these new technologies and insure safety of IT and OT resources?</p>	
12:00pm – 1:00pm	Lunch	<i>Terrace</i>
1:00pm – 1:50pm	IT3 Service Desk Survey Follow-up <i>Yolanda Adams, CenterPoint Energy</i>	<i>John Jackson</i>
	<p>Help Desk support is one of the areas that impacts (or can impact) IT users in a very positive way. Is help desk usage going up? Are call statistics reflecting an positive increase in usage or are users of IT so discouraged that they are seeking help from their fellow workers at the water fountain? This session will present the result s of a mini survey of EUCG IT companies.</p>	

MONDAY, APRIL 14 (CONTINUED)

1:50pm – 2:45pm	IT4 Cloud Computing (mini survey results) <i>Gloria Hasel, PPL Services</i>	<i>John Jackson</i>
<p>Cloud Computing has hit the scene and is offering companies an alternative to data storage. IT companies like Google, Amazon, and Microsoft are big players in the market. However, the electric utility industry must assess and approach this technology cautiously. Where are EUCG companies in the use of this technology. This session will present the results of a mini survey of EUCG ITC companies.</p>		
2:45pm – 3:15pm	Break	<i>Ballroom Foyer</i>
3:15pm – 4:30pm	IT5 Information Management Transformation <i>Jeff Ferguson, Ontario Power Generation</i>	<i>John Jackson</i>
<p>How is Ontario Power Generation transforming information management? OPG is undergoing a major review and assessment of its approach to IT applications and services. This session will provide an overview of the evolution taking place.</p>		
6:00pm – 9:00pm	EUCG “Beach Bash” Networking Reception & Dinner Event	<i>Patio & Terrace</i>

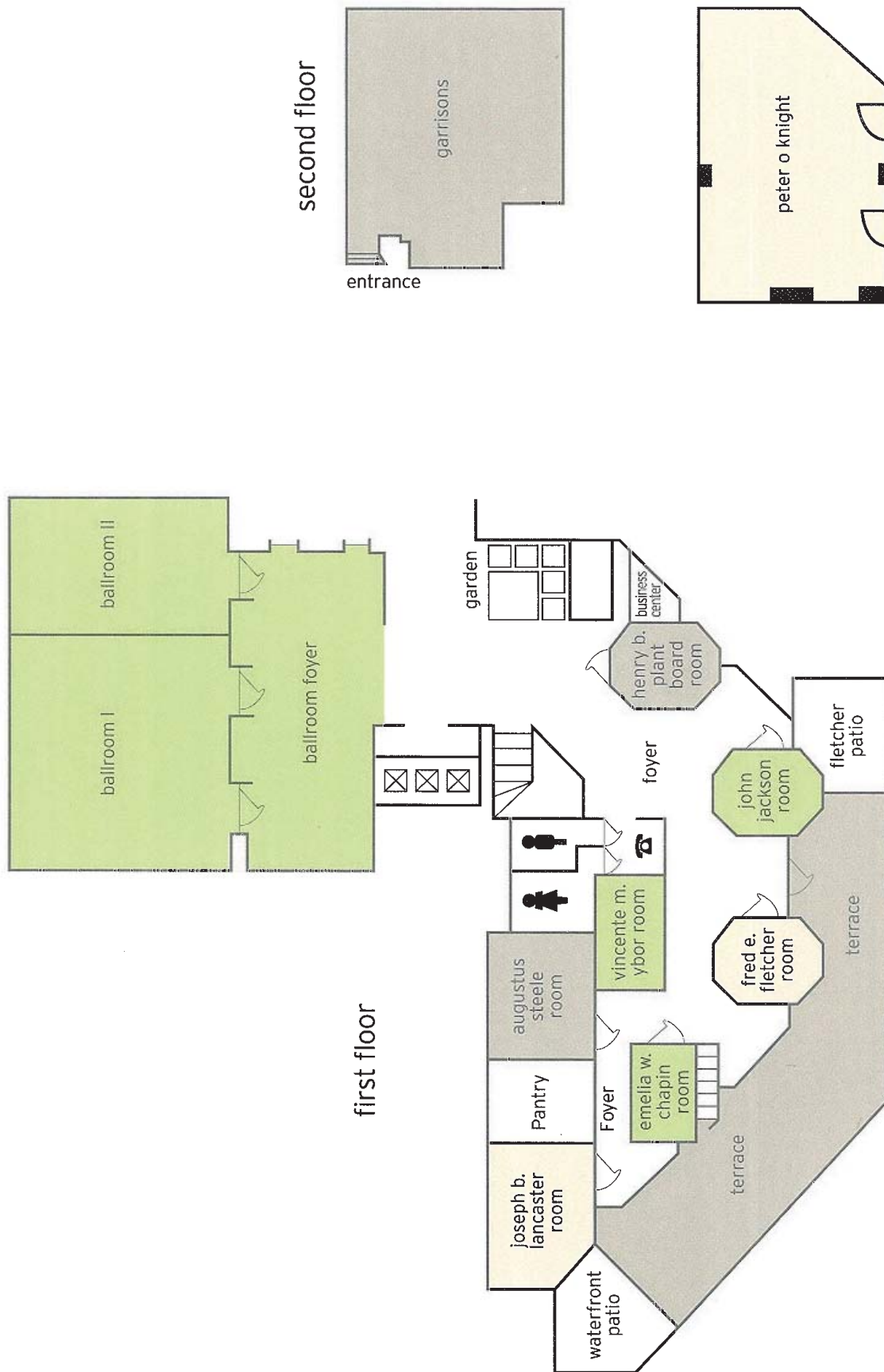
TUESDAY, APRIL 15

7:00 am – 8:00 am	Breakfast	<i>Terrace</i>
8:00am – 9:00am	General Session <i>Jim Scarola, Executive Director, Nuclear Energy Institute</i>	<i>Ballroom I</i>
<p>Jim has a long and distinguished career dedicated to nuclear safety and operational excellence. The industry sought his leadership in the Fukushima response role in 2012. Prior to accepting this Fukushima leadership role, Jim was Senior Vice President and Chief Nuclear Officer at Progress Energy from 2008 up through the Duke-Progress merger in mid-2012. He retired from Duke Energy in December 2013.</p>		
9:15am – 10:00am	IT6 Technology Approval Process <i>Mac Khamis, Bruce Power</i>	<i>John Jackson</i>
<p>Information technology is constantly evolving and with continuous demands to upgrade and expand IT to improve the quality and cost effectiveness of the electric utility business. Tech savvy employees in the electric utility industry are always reviewing opportunities for the use of IT. This session will focus on how new technology is introduced and approved throughout the technology life-cycle.</p>		
10:00am – 10:15am	Break	<i>Ballroom Foyer</i>

TUESDAY, APRIL 15 (CONTINUED)

10:15am – 11:15am	IT7 Disaster Recovery – Survey Results <i>Jacque Fuller, Energy Northwest</i>	<i>John Jackson</i>
	<p>Disaster Recovery is no longer a subscription with a off-site data center service where critical applications are available weeks after a catastrophic event. Information technology has achieved a level whereby companies cannot be without critical data 7/24. This demand along with major improvements to Data Networks and storage technologies has opened the door to a new vision for continuity of operations. But these technologies are at a relatively high cost. How are companies currently addressing disaster recovery and where are they going?</p>	
11:15am – 12:00pm	IT8 IT Outsourcing Process and Lessons Learned <i>Cynthia McPhaul, Oncor Electric Delivery</i>	<i>John Jackson</i>
	<p>Oncor has operated with an outsourced IT support function for more than 8 years. This session will focus on the initial outsourcing process along with the follow up activities after the first 5 year period. IT functions under discussion will include Desktop PCs, Help Desk, Telecommunications, Data Center Infrastructure, Applications Development and Applications Support.</p>	
12:00pm – 1:00pm	Lunch	<i>Terrace</i>
1:00pm – 2:45pm	IT9 Changes to the ITC Benchmark Model <i>Jack Flack, Tennessee Valley Authority</i>	<i>John Jackson</i>
	<p>As in past years the IT Committee is refining the benchmark model to better focus on important areas as they arise. IT security has become a very high priority focus in the electric utility industry and costs are increasing as companies implement new strategies to address this concern. As a first step the ITC benchmark model is being refined to separate IT security programmatic costs from the administrative/back office tower. This session will provide discussion on the specifics of the change.</p>	
2:45pm – 3:15pm	Break	<i>Ballroom Foyer</i>
3:15pm – 4:00pm	IT10 Update on Expanding ITC Membership <i>Jack Flack, Tennessee Valley Authority</i>	<i>John Jackson</i>
	<p>The opportunities for the EUCG IT committee to improve the quality and cost effectiveness of IT services has never been greater. This session will review the potential new ITC members and develop a strategy to encourage and expand membership for the 2014 benchmark cycle.</p>	
4:00pm – 4:30pm	IT11 Wrap-up & Adjourn (Action Items, Fall Agenda, Communications, Marketing) <i>Jacque Fuller (ITC Vice Chair) & Jack Flack</i>	<i>John Jackson</i>
5:30pm – 9:00pm	IT12 IT Team Dinner Event	

FLOOR PLAN



SAVE THE DATE

FUTURE MEETINGS

September 21 – 24, 2014
Hilton Riverside New Orleans



April 12 – 15, 2015
Hilton Nashville Downtown

