

EUCG 2026 Spring Workshop
April 26-29, 2026
Hyatt Regency Houston Galleria
Houston, Texas

Monday, April 27, 2026

Time Blocks	Session Title
8:00 – 9:00 CDT	<i>Breakfast</i>
Time Block 1 9:00 – 10:30 CDT	<p>EUCG General Session</p> <p>Rina Harris, Vice President, Strategic Business Growth and Engagement, CenterPoint Energy, will be a Keynote Speaker at the General Session. In this role, she is responsible for overseeing CenterPoint's large customer organization for natural gas and electric, driving business and economic development, supporting existing transmission and critical customer needs, and developing revenue generation opportunities across the Texas service area.</p> <p>Ms. Harris will discuss CenterPoint Energy's role as an Executive Member of the Houston Energy Transition Initiative (HETI) and its dual challenge in meeting the world's increasing energy needs while simultaneously reducing emissions</p> <p>We are also pleased to have Craig Rhodes, Senior Vice President, Economic Development, Greater Houston Partnership. In his current role, Craig leads the Partnership's domestic regional development team. Craig will discuss the explosive growth in the Houston region and how Houston is building a strong, diverse economy for the 21st century.</p>
10:30 – 11:00 CDT	<i>Break</i>
Time Block 2 11:00-12:00 CDT	<p>From Data to Decisions: AI's Role in the Future of the Grid"</p> <p><i>Entergy: Bashar Kellow - AI Business Manager</i></p> <p>This presentation highlights how Entergy is integrating artificial intelligence across Power Delivery to improve grid reliability, operational efficiency, and customer experience. It showcases proven AI solutions such as SPARQ for transformer and CCVT failure prediction, momentary outage analytics, and emerging tools like the WATT engineering assistant, while also summarizing enterprise-wide AI products driving broader organizational value. Attendees will gain insight into Entergy's AI strategy, operating model, and real-world outcomes that are transforming utility operations.</p>
Time Block 3 12:00 -1:00 CDT	<p>Grounded GenAI for Utility Standards: GasGPT & ELECTRA at Exelon</p> <p><i>Exelon: Michael Warren - Principal Quantitative Engineer</i></p> <p>How can utilities apply GenAI to real engineering standards—safely, accurately, and at scale? This session shares Exelon's hands-on experience deploying Retrieval Augmented Generation (RAG) through GasGPT and ELECTRA to support gas and electric utility standards. We'll highlight operational lessons learned, adoption insights, and why this "grounded" GenAI approach translates across distribution, transmission, and substation domains.</p>

1:00 – 2:00 CDT	Lunch
Time Block 4 2:00 – 3:00 CDT	AI Harvesting Data Roundtable <i>Centerpoint: Errefat Thabet - Director, Data & AI Center of Excellence</i> <i>Entergy: Bashar Kellow - AI Business Manager</i> <i>Exelon: Michael Warren - Principal Quantitative Engineer</i> <i>PG&E: Josh Poduska - Director, Enterprise Data Science & Artificial Intelligence</i> Need discussion suggestions <ul style="list-style-type: none"> • How has AI improved operations • How AI has changed the business (eg: communications improvements, load forecasting)
3:00 – 3:30 CDT	Break
Time Block 5 3:30 – 4:30 CDT	Next Generation Meter Deployments <i>Exelon (PECO): Glenn Pritchard - Senior Manager, Advanced Grid</i> Initial AMI deployments that started as early as 2007 are now nearing end of life. Most companies have established a 15-year depreciation cycle, along with a 20-year service life for the metering hardware. PECO has addressed this challenge via its Meter Obsolescence program where PECO will begin to replace the aging meters in a planned exchange program rather than a large deployment effort that has been used in the past. Details of this program will be shared in this session.
Time Block 6 4:30 – 5:30 CDT	Digital Twin Panel Discussion <i>Centerpoint: Paul Mathew - Director, Strategic Coordination and Analysis</i> <i>PG&E: Christopher Nguyen, Senior Manager, T-Line Engineering Transmission Eng & Design</i> <ul style="list-style-type: none"> • Understanding the benefits of digital twin infrastructure <ul style="list-style-type: none"> ○ Labor efficiency ○ Improved reliability ○ Inspections programs ○ Use cases and examples of benefits
6:00 -9:00 CDT	Monday Evening Networking Event

Tuesday, April 28, 2026

Time Blocks	Session Title
8:00 – 9:00 CDT	Breakfast
Time Block 7 9:00 – 10:00 CDT	<p>From Metrics to Momentum: Turning Operational Data Into Performance Wins Presentation</p> <p><i>Entergy: Daniel Spicer, Performance Transformation Catalyst - Operations Excellence</i> <i>Amanda Webre, Analyst (PPA) Sr. Compliance & Systems Support</i></p> <p>Utilities generate enormous volumes of operational data, but the real value comes from turning those numbers into information that’s easy to understand and quick to act on. This session explores how data storytelling can surface insight at-a-glance and how well-designed dashboards can guide the conversation toward what truly drives performance. It’s a look at how clearer narratives, not more data, help organizations move faster and make smarter decisions.</p>
Time Block 8 10:00 -11:00 CDT	<p>Work and Resource Plan Stability</p> <p><i>PG&E: Gabriel Mariscal, Manager, Workforce Strategy and Resource Management</i></p> <ul style="list-style-type: none"> • How does PG&E define work and resources plan stability? • Measuring success • Managing churn and instability • PG&E definitions and examples on what is define as work and resource plan stability in operations and share plans for a lean operating system of continuous improvement.
11:00 – 11:30 CDT	Break
Time Block 9 11:30 – 1:00 CDT	<p>Reliability Panel Discussion</p> <p><i>Centerpoint: Chau Nguyen - Manager, Reliability Reporting</i> <i>Entergy: Sebastian Grippo - Mgr, Asset Management - Planning & Strategy</i> <i>Exelon: Mickey Bracy – Director Utility Performance Assessment</i> <i>PSE&G: Nicole Severt - RCM Expert, Electric & Gas Asset Strategy</i></p> <ul style="list-style-type: none"> • What are your utility's top 3 to 5 unplanned outage drivers? • What metric(s) are you using to identify your top 3 to 5 drivers? • What are you doing to address them? • How much has your reliability improved since addressing your top 3 to 5 drivers? • What new technology or process has your Utility implemented to improve your reliability performance? • Has your Utility built a Long-Term Reliability Roadmap to meet your leaders' aspirational reliability and customer outage experience goals (for example: reaching a single digit SAIDI by 2045).

1:00 – 2:00 CDT	Lunch
Time Block 10 2:00 – 3:00 CDT	Powering the Message <i>Entergy: Sam Wells - Communications Specialist II - GVP, Corporate Communications</i> <p>How Entergy communicates effectively utilizing social media channels during a crisis by delivering messages that are clear, consistent, and credible. Highlights include the importance of timely, transparent communication, aligned messaging, and how to build trust. By focusing on facts, empathy, and accountability, Entergy strives to maintain customer confidence, protect brand reputation, and strengthen trust during challenging situations.</p>
3:00 – 3:30 CDT	Break
Time Block 11 3:30 - 4:30 CDT	Storm Restoration Playbook Panel Discussion <i>Centerpoint: Jason Fabre - VP, Special Response Team (EOP Metrics)</i> <i>Exelon: Ron Carstens - Director Utility Performance Assessment (Drills)</i> <i>PG&E: Shawn Holder - Senior Director, Operational Mitigations (Power Safety Shutoff Program)</i> <ul style="list-style-type: none"> • How to leverage different metrics during a storm • How to use those metrics for current and future restoration • Productivity metrics • Playbook
Time Block 12 4:30 – 5:30 CDT	Transmission Wood Pole Replacement Program <i>Entergy: Matt Doss - Manager, Transmission Lines MS</i> <p>The impact and effectiveness of steel poles as wood replacements in strengthening transmission reliability and reducing storm response times.</p>

Wednesday, April 29, 2026

Time Blocks	Session Title
8:00 – 9:00 CDT	Breakfast
Time Block 13 9:00 – 10:00 CDT	Overview of Entergy’s Project Delivery System <i>Entergy Presenter: Aaron James, Dir, Governance & Oversight - Project Portfolio Management</i> <p>The Project Delivery System serves as Entergy’s Stage Gate Process and governs project execution for major projects throughout the enterprise. The overview will cover the various components of the system.</p>

<p>Time Block 14 10:00 – 11:00 CDT</p>	<p>Agenda Build Fall 2026 EUCG Workshop</p>
<p>11:00 AM CDT</p>	<p><i>Workshop Adjourns</i></p>