

EUCG 2026 Fall Workshop
September 27-30, 2026
Hyatt Regency, Louisville
Louisville, Kentucky

Monday, September 28, 2026

Time Blocks	Session Title
8:00 – 9:00 ET	Breakfast
Time Block 1 9:00 – 10:30 ET	EUCG General Session Clean Power for AI at Scale Aron Patrick - Vice President of Research and Development, PPL Corporation <i>Exploring how renewables, nuclear, carbon capture, and smart grid innovation can meet the next wave of electricity demand. As artificial intelligence continues to drive unprecedented growth in energy consumption, this presentation will examine the technologies and strategies utilities must consider to deliver reliable, resilient, and sustainable power at scale.</i>
10:30 – 11:00 ET	Break
Time Block 2 11:00-12:00 ET	Innovation Bringing “Bright Ideas, Bold Futures” - Building a Community That Drives Innovation Kat Hinkel - Principal Business Program Manager, Exelon - PECO <i>AI adoption isn't just about technology. It's about people. Join Kat Hinkel as she shares the journey of founding PARC (PECO AI Roundtable Collective), an employee-led community focused on learning, experimentation, and collaboration. Through stories, lessons learned, and real-world examples, attendees will gain insight into how grassroots engagement can help demystify AI, build confidence, and unlock innovation across an organization.</i>
Time Block 3 12:00 – 1:00 ET	Innovation Supplier Engagement and Development EEI Award Grace Hastings - Supplier Engagement and Development Manager, Oncor <i>Oncor was recognized with the 2026 EEI Supplier Engagement Innovation Award for its Building Opportunities and Leading Transformation (BOLT) initiative, a comprehensive strategy focused on expanding supplier engagement, strengthening businesses' ability to meet customer demand and improving access to opportunities in the communities Oncor serves. This initiative has helped drive meaningful results for suppliers and Oncor alike, while also benefiting local economies across Oncor's service area in Texas.</i> <i>A key component of this effort is the Blue Wave Supplier Development Program, which provides intensive training in business continuity, an organization's ability to maintain essential functions during and after a disruption, operational readiness and risk mitigation. The program supported a cohort of 30 suppliers, equipping them with the tools and knowledge needed to grow and compete. Graduates of Blue Wave have since secured contracts with Oncor, prime contractors, and even global organizations, demonstrating the program's real-world impact.</i> <i>Over the two-year nomination period, Oncor's investment in local suppliers exceeded \$6 billion, supporting more than 4,600 local businesses and reinforcing the company's commitment to economic development in the region.</i>
1:00 – 2:00 ET	Lunch

Time Block 4 2:00 – 3:00 ET	Operational Excellence Propel <i>Darrell Feldman – Senior Director, Work and Resource Planning, PG&E</i> <i>PG&E’s Propel Program is a multi-year business and technology transformation initiative that is modernizing operations through SAP S/4HANA, standardized end-to-end processes, improved data quality, and a clean-core technology strategy. The program aims to simplify work for employees, improve decision-making for leaders, and deliver safer, more reliable, and more affordable service for customers by creating a unified, connected enterprise platform.</i>
3:00 – 3:30 ET	Break
Time Block 5 3:30 – 4:30 ET	Operational Excellence Lifecycle of Reliability Outage Reporting <i>Chau Ngyuen - Manager of Reliability Reporting, CenterPoint</i> <i>Ron Carstens - Director Utility Performance Assessment, Exelon</i> <i>Uladimir (Ulad) Serhiayenka, Principal Engineer, PECO</i> <i>Reliability Reporting Team, Entergy</i> • <i>Information collected in the field during the event</i> • <i>Scrub process and tools</i> • <i>Qualitative measure of data quality</i> • <i>Change categories</i> • <i>Trends and improvement plans</i> • <i>Use of AI</i> Unknown/Weather/Sys Prot Category in OMS • <i>Cause Code Transition</i>
Time Block 6 4:30 – 5:30 ET	Early departure for evening event
6:00 - 9:00 ET	<i>Monday Evening Networking Event</i> <u>Churchill Downs</u> 6:00 pm – 9:00 pm 700 Central Ave, Louisville, KY, 40208

Tuesday, September 29, 2026

Time Blocks	Session Title
8:00 – 9:00 ET	Breakfast
Time Block 7 9:00 – 10:00 ET	Operational Excellence FISR Story Scott Summers – Engineer, Sr. Staff – Grid Technology, Entergy <i>From the first remote systems to today's SCADA driven centralized solutions, we will discuss where Entergy stands and how it affects our bottom line. We have hard data, lessons learned and a path forward to share.</i>
Time Block 8 10:00 -11:00 ET	Innovation Helix Saajan Patel – Analyst Data and AI Platforms Group, CenterPoint <i>CenterPoint Energy's AI-powered data and analytics platform that enables users to access operational data, ask questions in natural language, and quickly generate insights from enterprise systems. It combines conversational AI, data transparency, and integrated access to key business datasets to support faster, data-driven decision making across the organization.</i>
11:00 – 11:30 ET	Break
Time Block 9 11:30 – 1:00 ET	Innovation Managing Benchmarking Requests Bill Horst, Lead Benchmarking Consultant - Oncor • Ticket system for Benchmarking requests • Shared mailbox/emails Managing Benchmarking Requests Mukul Shekhar - Manager, Benchmarking and Analytics, PG&E Gerard Cabrera - Agile 1, Program Manager, Expert, Benchmarking and Analytics , PG&E Steven Wilfong – Program Manager, Expert, Benchmarking and Analytics, PG&E • Benchmarking requests AdHoc surveys tracking tool
1:00 – 2:00 ET	Lunch
Time Block 10 2:00 – 2:30 ET	Operational Excellence Selective Undergrounding Madeline Devlin, Sr. Engineer, PECO <i>This session will provide an overview of PECO's recent developments in undergrounding.</i> <i>Open Discussion Roundtable to follow.</i>
3:00 – 3:30 ET	Break

Time Block 11 3:30 - 4:30 ET	Operational Excellence PANEL: Transmission Strategy and Planning - Project Management Courtney Truman – Director of Capital Programs Management, CenterPoint Marcela Fox – Sr. Director, Electric Project Development, PG&E • <i>Organization Structure</i> • <i>Separation of regular projects and long-term large transmission projects</i> • <i>Processes for ordinary vs extraordinary projects</i> • <i>How is strategy communicating with operations</i>
Time Block 12 4:30 – 5:30 ET	Operational Excellence Major Event Planning Ron Carstens - Director Utility Performance Assessment, Exelon Paul Mathew, Director Strategic Coordination and Analysis, CenterPoint Tracey Latipow, EOC Deputy Commander, PG&E • <i>What to do when you have significant events coming your way</i> • <i>How are companies planning for planned and unplanned large events</i> • <i>Playbooks – Storm & Major Events</i> • <i>Training & Exercises</i> • <i>Event Resources - Internal and External</i>

Wednesday, September 30, 2026

Time Blocks	Session Title
8:00 – 9:00 ET	Breakfast
Time Block 13 9:00 – 10:00 ET	Organizational Effectiveness Change Management <i>Laticia Rhone - Sr Manager, Organizational Change Mgmt, Exelon</i> • Need for Change Management • Raise awareness with the right audiences • Provide training that meets the need • Increase adoption • Sustain learnings and behaviors • ADKAR Challenge
Time Block 14 10:00 – 11:00 ET	Operational Excellence Restoration Prioritization <i>Ron Carstens - Director Utility Performance Assessment, Exelon</i> <i>Grant Cruise - Communications Senior Manager, Oncor</i> <i>Paul Matthew - Director Strategic Coordination and Analysis, CenterPoint</i> <i>Tom Smith - Sr. Manager, LCE Planning and Operations, PG&E</i> <i>Marisol Ventura - Business Operations Specialist, Prn, PG&E</i> • Helping customers understand the process • Addressing vulnerable/critical customers • Communications for storm events, wildfire events, etc. - o General platform to interact with customers during events - o External communications • Oncor's 'Storm Bank' - o Partnered with local TV stations to create the Oncor Storm Bank, a reserve of pre-purchased advertising airtime that can be activated after major storms to deliver critical restoration updates, safety information, and customer messaging • Social media team role: - o Feeds newsroom stories into LinkedIn and/or other social media platforms - o YouTube Video and/or other platforms about restoration process - o Monitors posts and responses
11:00 – 11:30 ET	Break
Time Block 15 11:00 -12:00 ET	Agenda Planning Spring 2027 • San Antonio, TX • April 11-14, 2027